



Career Opportunity: **JUNIOR IT SUPPORT TECHNICIAN**

Contract, Full-Time

Chatham-Kent Children's Services is an accredited multi-service agency that responds to the unique dynamics of our families. At Chatham-Kent Children's Services, we recognize that:

- Colonization and systemic racism have resulted in an over-representation of Indigenous and racialized families in the child welfare system.
- These same factors have adversely impacted the experiences of Indigenous and racialized families within the mental health and developmental services system.
- Structural and institutional racism and colonization have shaped how we provide service and have harmed, and continue to harm, those we serve
- We need to change the way our system works with children, youth, families and communities
- To change how we work, we need to change who we are and how we make decisions

WE ARE LOOKING FOR:

Indigenous or racialized people or those who identify as 2SLGBTQ+ who believe they can contribute to positive change for children, youth, families and communities to join our team.

Are you:

- Committed to addressing systemic racism in your life and in your work?
- Prepared to advocate boldly for the changes that are needed in the child welfare system?
- Willing to actively participate in change?

If yes, we encourage you to review the full Job Posting details attached.

We welcome applicants submitting their cover letters and resumes to voluntarily self-identify as part of the application process.

Please send your resume with attention to:

Human Resources
Chatham-Kent Children's Services
495 Grand Ave W, Chatham, Ontario, N7L 1C5
hr@ckcs.on.ca

Closing Date: July 30, 2021 at 4:30pm

Accommodations are available for applicants with disabilities throughout the recruitment process in accordance with the Ontario Human Rights Code.



EMPLOYMENT OPPORTUNITY

Non-Union, Non-Management

Junior IT Support Technician

Chatham-Kent Children's Services serves the children and families of the Chatham-Kent Municipality and includes child protection, children's mental health, child development and prevention.

Chatham-Kent Children's Services is an accredited multi-service agency that responds to the unique dynamics of our families. We support the well-being and safety of our children and their families through evidence-based practices and collaboration with community partners. Together, CKCS' employees strive to foster an environment that encourages positive growth, professional development and progressive change.

Chatham-Kent has a population in excess of 110,000 and is ideally situated mid-way between Windsor and London on the shores of Lake Erie.

**Strengthening
Children and Families
for a better future.**

Chatham-Kent Children's Services requires a **Junior IT Support Technician** available to start as soon as possible. This is a full-time (70 hours bi-weekly) contract lasting eight (8) months.

The incumbent will assist in the management of the daily operation of the network, including servers, software applications, workstations and telephone system for over 250 employees. The incumbent carries out a variety of IT related services including help desk support for over 250 computers and telephones, data security, data backup, network monitoring and management. As a team member each technician will have primary, secondary or backup responsibilities in various areas of the department.

Qualifications: Post-secondary education or equivalent training preferably within the related discipline; Microsoft Certified Systems Engineer (MCSE), Microsoft Certified Professional (MCP), Certified Lotus Specialist (CLS), A1 certification or related certifications or experience; A minimum of 1 year proven experience in all aspects of network and computer support in a

multi-server network environment; Strong customer service skills, excellent oral and written communication skills, listening skills, attention to detail and analytical skills; a valid drivers license and use of a personal vehicle; the ability to communicate in French is an asset; lifting may be required.

Please submit your resume by **4:30 pm on July 30, 2021** quoting the posting number to:

Human Resources
E-mail: hr@ckcs.on.ca

July 28, 2021

Posting 27-2021

Only those candidates selected for an interview will be contacted.

Chatham-Kent Children's Services welcomes applications from racialized groups, First Nation Inuit or Métis persons, persons with disabilities, persons of any sexual orientation, and persons of any gender identity or gender expression.

We are committed to providing accessible employment opportunities. Should you require accommodation for a disability during the recruitment process, please notify Human Resources at the time of interview scheduling.